

Program Location Information

Administrative Services Division (434) 392-7049 or 392-7208
 Post Office Drawer 248
 60 Bush River Drive
 Farmville, VA 23901-0248
 1st Floor FAX (434) 392-4013
 (Personnel, Transportation, Quality Assurance,
 Non Profit Corporations, Records)
 2nd Floor FAX (434) 392-9221
 (Reimbursement, Fiscal, Executive Director)

Emergency Services (24 hrs, 365 days) **1-800-548-1688**
 (all clinics during business hours & Farmville location for after hours)

Referral/Intake Services **1-866-307-0370**

Amelia Clinic (804) 561-5057 or 561-6136
 Post Office Box 293
 9101 Washington Street
 Amelia, VA 23002-0293
 FAX (804) 561-2294

Charlotte Clinic (434) 542-5187
 Post Office Box 340
 410 Thomas Jefferson Highway
 Charlotte Court House, VA 23923-0340
 FAX (434) 542-5879

Farmville Clinic/Clinic Director/Mentoring (434) 392-3187, 392-3180
 Post Office Drawer 248
 214 Bush River Drive
 Farmville, VA 23901-0248
 392-6455, 392-1467
 FAX (434) 392-5789

Prevention Services (434) 392-9461, 392-3938
 Post Office Drawer 248
 708 N. Main Street
 Farmville, VA 23901-0248
 FAX (434) 392-8839

Lunenburg Clinic (434) 696-3747, 696-1623
 Post Office Box 40
 11387 Courthouse Road
 Lunenburg, VA 23952
 FAX (434) 696-1753

Town House (434) 392-8307, 392-9950
 714 East 2nd Street
 Farmville, VA 23901
 FAX (434) 392-8999

Day Support (ID Services) (434) 315-0089
Long Term Care Services (434) 315-0089
Hospital Liason (434) 315-0159
Residential /Respite Services (434) 392-5920
 Post Office Drawer 248
 216 Bush River Drive
 Farmville, VA 23901-0248
 FAX (434) 315-0072

Case Management (ID Services) (434) 392-4234
 Post Office Drawer 248
 Farmville, VA 23901-0248 (mailing address)
 (434) 392-7682
 (434) 392-1758
 FAX (434) 392-1065
 25748 East Prince Edward Highway
 Rice, VA 23996 (physical address)
 1-800-570-0049

Alternative Day Support (434) 392-1562
 50 Lucas Drive
 Post Office Drawer 248
 Farmville, VA 23901-0248
 FAX (434) 391-1270

Charter Oak (434) 542-5607
 Post Office Box 158
 395 Thomas Jefferson Highway
 Charlotte Court House, VA 23923-0158
 FAX (434) 542-5488

KREST (434) 676-2808
 Post Office Box 477
 111 West 7th Avenue
 Kenbridge, VA 23944-0477
 FAX (434) 676-1767

Southside Enterprises (434) 392-7425
 Post Office Box 501
 24 Lucas Drive
 Farmville, VA 23901-0501
 FAX (434) 392-5641

Supported Employment/Commercial Heavy Cleaning/Piedmont House (434) 392-1403, 392-6014
 Post Office Drawer 248
 Farmville, VA 23901-0248 (mailing address)
 FAX (434) 392-6028

25750 East Prince Edward Highway (physical address)
 Rice, VA 23996

Brickwood (434) 315-0477
 3869 Leigh Mountain Road
 Green Bay, VA 23942
 FAX (434) 390-5561

Cullen House (434) 542-4471
 361 Wards Fork Mill Road
 Cullen, VA 23934
 FAX (434) 542-4471

Cumberland House (434) 392-7497
 707 N. Spillman Road
 Farmville, VA 23901
 FAX (434) 392-9082

Grove House (434) 392-6237
 51 Lucas Drive
 Farmville, VA 23901
 FAX (434) 392-6381

Maryland House (434) 392-3439
 410 Maryland Street
 Farmville, VA 23901
 FAX (434) 392-3439

Victoria House (434) 392-6241
 67 Lucas Drive
 Farmville, VA 23901
 FAX (434) 392-6437

Woodland House (804) 561-2493
 22840 Patrick Henry Highway
 Post Office Box 70
 Jetersville, VA 23083-0070
 FAX (804) 561-6704

Evergreen Manor (HOUSE A) (434) 392-2217
 420 Doswell Street
 Farmville, VA 23901

Evergreen Manor (HOUSE B) (434) 392-5572
 422 Doswell Street
 Farmville, VA 23901
 FAX (434) 392-1780

Timberlake Village I OFFICE (434) 392-5920
 412-416 Cedar Avenue
 Farmville, VA 23901

Timberlake Village II OFFICE (434) 392-5920
 426-430 Doswell Street
 Farmville, VA 23901



MENTAL HEALTH

INTELLECTUAL DISABILITIES

SUBSTANCE ABUSE

CROSSROADS COMMUNITY SERVICES

Providing Services since 1973:
Amelia, Buckingham, Charlotte,
Cumberland, Lunenburg, Nottoway
and Prince Edward Counties
www.crossroadscsb.org

ABOUT CROSSROADS SERVICES BOARD

Crossroads Community Services Board was organized in 1973 as a cooperative venture among the counties of Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, and Prince Edward. The Services Board, the governing body over the agency's programs, consists of representatives appointed by the Board of Supervisors in each of the counties and includes elected officials, individuals receiving services, family and community members.

The focus of the Crossroads Community Services Board is to prevent and treat the occurrence of mental illness, intellectual disabilities, substance use and co-occurring disorders and to enhance the functioning of individuals and families who experience these conditions.

The major efforts of Crossroads are directed toward the transformation into a true community based system of care. The individual participates in a service system based on principles of recovery. All programs and services use the recovery model in which peer supports and participation are essential elements.

Funding which supports the service delivery system comes from a variety of sources: state, local and federal governments, and fees for service (over 75% of revenue). Contributions to the agency, which is organized as a public non-profit organization, are tax deductible and represent special revenue which directly benefits individuals receiving services.

In accordance with Federal and State mandates, no person will be excluded from, participation in, denied the benefits of, or be otherwise subjected to discrimination in the Board's programs on the grounds of race, color, national origin, age, gender, or disability.

Check out the agency's website:

www.crossroadscsb.org



ADMINISTRATIVE SERVICES

Administration staff provide management services in these areas of Board operations: Fiscal including Payroll and Fringe Benefit Management, Reimbursement, Accounting and Contract Management, Personnel, Management Information Systems including Data Entry and Performance Contract Management, Quality Assurance, Planning, Human Rights and Community Relations and Board of Director functions.

CROSSROADS PROGRAMS AND SERVICES

Emergency / Crisis Intervention Services: Provides crisis services 24 hours a day, 365 days a year for all persons who experience acute emotional crisis related to mental illness, substance use, or co-occurring disorders. Includes prescreening for public or private psychiatric hospital admission and evaluation for admission to a chemical addictions detoxification or treatment center.

Outpatient Services: Provides counseling services to children and adults who experience emotional difficulties or mental illness, substance use or co-occurring disorders or who are at risk of developing mental illness, substance use or co-occurring disorders. Services include evaluation, diagnosis, individual, family, couple, or group counseling, and psychotherapy.

Mentor/In Home Services: Provides positive role models for children/adolescents who are at risk of developing or have a serious mental illness, serious emotional disturbance, substance use or co-occurring disorders. Services enhance their social functioning and fosters a solid foundation upon which the individuals can build better lives for themselves.

Piedmont Regional Juvenile Detention Center Program: Provides a therapist and case manager for the detention center. Program links with community resources and families in an attempt to reduce recidivism and to aid in a productive return to the community setting.

Assessment/Referral Services: Provides initial evaluation by a Mental Health Professional with assessment and access to appropriate level of services.

Psychiatric/Medication Management/Nursing Services: Provides psychiatric evaluations, consultations and medication management for individuals in need of psychotropic medications. Nursing services are available for injections, phlebotomy, consumer education and to assist consumers in accessing indigent medication programs. Nurses are available to provide health screenings and wellness education on healthy life styles for individuals and families.

Case Management Services: Provides accessing, linking, locating and coordinating services for individuals with available community resource systems. Staff closely monitor individuals to assist with community stabilization and functioning.

Town House: Psychosocial rehabilitation day program for individuals who experience the effects of mental illness, substance use or co-occurring disorders with an emphasis on the development of the skills and abilities to function as independently as possible and reintegrate into the community

Prevention/Education Services: Provides numerous services to at-risk youth and families including community education, school based programs, consultation, training sessions and targeted prevention programs. Healthy Families program provides services to infants and their families.

Substance Abuse Services: Provides services to chemically dependent youth, pregnant women, and other adults within the context of a structured outpatient program. Other services include individual, group and family therapy; intervention training; educational programs; and referrals to contractual detoxification, inpatient, and residential primary care facilities.

Case Management (ID Services): Community linkages for services for children and adults with intellectual disabilities and developmental delays.

Piedmont House: Psychosocial rehabilitation day program for individuals who experience the effects of mental illness, intellectual disabilities and/or co-occurring disorders with an emphasis on the development of the skills and abilities to function as independently as possible and reintegrate into the community

Supported Residential Services: Services that provide support to consumers with mental illness, intellectual disabilities and/or substance abuse problems in their own home, or through residential placements in the homes of service providers.

Respite Services: Short term residential services provided to give relief to primary caregivers or to allow time for stabilization/adjustment of living situation.

Charter Oak/KREST/Southside Enterprises: Day support, vocational training and placement in work activity, sheltered employment, or work crews.

Alternative Day Support: This service provides the majority of skills training activities in community settings, rather than the traditional center based model.

OBRAServices: This program provides specialized and generic training that is directed towards individuals to function with as much self determination and independence as possible.

Supported Employment: This program provides persons with barriers to employment, pre-employment skills training, job development, sheltered employment, and community placement with job training and follow-along employment services.

Timberlake Village Apartments: 30 apartments which serve as residential placement for independent living. Eligible residents can receive training to improve independent living skills.

Woodland House: An eleven bed group home for individuals with intellectual disabilities.

Evergreen Manor: Evergreen Manor consists of two, six-bed group homes designed to serve the needs of individuals with intellectual disabilities and other co-existing disabilities.

Brickwood House, Cumberland House, Cullen House, Grove House, Maryland House, Rice House and Victoria House: Group homes for adults with intellectual disabilities, mental illness, or co-occurring disorders.