

## Program Location Information

### Administrative Services Division

Post Office Drawer 248  
60 Bush River Drive  
Farmville, VA 23901-0248

(434) 392-7049 or 392-7208  
1<sup>st</sup> Floor FAX (434) 392-4013  
(Personnel, Quality Assurance,  
Non Profit Corporations, Records)  
2<sup>nd</sup> Floor FAX (434) 392-9221  
(Reimbursement, Transportation, Fiscal,  
Executive Director)

**Emergency Services** (24 hrs 365 days)  
(all clinics during business hours & Farmville location for after hours)

**1-800-548-1688**

### Referral/Intake Services

**1-866-307-0370**

### Amelia Clinic

Post Office Box 293  
9101 Washington Street  
Amelia, VA 23002-0293

(804) 561-5057, 561-6136  
FAX (804) 561-2294

### Charlotte Clinic

Post Office Box 340  
410 Thomas Jefferson Highway  
Charlotte Court House, VA 23923-0340

(434) 542-5187  
FAX (434) 542-5879

### Farmville Clinic/Clinic Director

Post Office Drawer 248  
214 Bush River Drive  
Farmville, VA 23901-0248

(434) 392-3187, 392-3180  
FAX (434) 391-1238

### Medical Services

Post Office Drawer 248  
161 Bush River Drive  
Farmville, VA 23901-0248

(434) 392-6455, 392-1467  
FAX (434) 392-5789

### Prevention Services

Post Office Drawer 248  
216 Bush River Drive  
Farmville, VA 23901-0248

(434) 392-9461, 392-3938  
FAX (434) 315-0072

### Lunenburg Clinic

Post Office Box 40  
11387 Courthouse Road  
Lunenburg, VA 23952

(434) 696-3747, 696-1623  
FAX (434) 696-1753

### Town House

714 East 2nd Street  
Farmville, VA 23901

(434) 414-3042, 414-3043  
FAX (434) 392-8999

### Long Term Care Services

**Hospital Liason**  
**Residential /Respite Services**  
Post Office Drawer 248  
216 Bush River Drive  
Farmville, VA 23901-0248

(434) 315-0089  
(434) 315-0159  
(434) 392-5920  
FAX (434) 315-0072

### Director of ID Services

### ID Services Case Management

Post Office Drawer 248  
Farmville, VA 23901-0248 (mailing address)

(434) 392-4234  
(434) 392-4234  
(434) 392-7682  
(434) 392-1758  
FAX (434) 392-1065

25748 East Prince Edward Highway  
Rice, VA 23996 (physical address)

1-800-570-0049

### Alternative Day Support

50 Lucas Drive  
Post Office Drawer 248  
Farmville, VA 23901-0248

(434) 392-1562  
FAX (434) 391-1270

### KREST

Post Office Box 477  
111 West 7th Avenue  
Kenbridge, VA 23944-0477

(434) 676-2808  
FAX (434) 676-1767

### Southside Enterprises (ID Day Support)

Post Office Box 501  
24 Lucas Drive  
Farmville, VA 23901-0501

(434) 392-7425  
FAX (434) 392-5641

### Charter Oak

Post Office Box 158  
395 Thomas Jefferson Highway  
Charlotte Court House, VA 23923-0158

(434) 542-5607  
FAX (434) 542-5488

### Supported Employment/Commercial Heavy Cleaning

Post Office Drawer 248  
Farmville, VA 23901-0248 (mailing address)

(434) 392-1403, 392-6014  
FAX (434) 392-6028

25750 East Prince Edward Highway (physical address)  
Rice, VA 23996

### Brickwood

3869 Leigh Mountain Road  
Green Bay, VA 23942

(434) 315-0477  
FAX (434) 315-0407

### Callahan Manor

99 Lucas Drive  
Farmville, VA 23901

(434) 414-3041  
FAX (434) 315-0448

### Cumberland House

707 N. Spillman Road  
Farmville, VA 23901

(434) 392-7497  
FAX (434) 392-9082

### Grove House

51 Lucas Drive  
Farmville, VA 23901

(434) 392-6237  
FAX (434) 392-6381

### Jamesway House

83 Lucas Drive  
Farmville, VA 23901

(434) 414-3040  
FAX (434) 315-5661

### Victoria House

67 Lucas Drive  
Farmville, VA 23901

(434) 392-6241  
FAX (434) 392-6437

### Woodland House

22840 Patrick Henry Highway  
Post Office Box 70  
Jetersville, VA 23083-0070

(804) 561-2493  
FAX (804) 561-6704

### Evergreen Manor (HOUSE A)

420 Doswell Street  
Farmville, VA 23901

(434) 392-2217

### Evergreen Manor (HOUSE B)

422 Doswell Street  
Farmville, VA 23901

(434) 392-5572  
FAX (434) 392-1780

### Timberlake Village I

412-416 Cedar Avenue  
Farmville, VA 23901

OFFICE (434) 392-5920

### Timberlake Village II

426-430 Doswell Street  
Farmville, VA 23901

OFFICE (434) 392-5920



**MENTAL HEALTH**

**INTELLECTUAL DISABILITIES**

**SUBSTANCE ABUSE**

# CROSSROADS COMMUNITY SERVICES

Providing Services since 1973:  
Amelia, Buckingham, Charlotte,  
Cumberland, Lunenburg, Nottoway  
and Prince Edward Counties  
[www.crossroadscsb.org](http://www.crossroadscsb.org)

## ABOUT CROSSROADS SERVICES BOARD

Crossroads Community Services Board was organized in 1973 as a cooperative venture among the counties of Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, and Prince Edward. The Services Board, the governing body over the agency's programs, consists of representatives appointed by the Board of Supervisors in each of the counties and includes elected officials, individuals receiving services, family and community members.

The focus of the Crossroads Community Services Board is to prevent and treat the occurrence of mental illness, intellectual disabilities, substance use and co-occurring disorders and to enhance the functioning of individuals and families who experience these conditions.

The major efforts of Crossroads are directed toward the transformation into a true community based system of care. The individual participates in a service system based on principles of recovery. All programs and services use the recovery model in which peer supports and participation are essential elements.

Funding which supports the service delivery system comes from a variety of sources: state, local and federal governments, and fees for service (over 75% of revenue). Contributions to the agency, which is organized as a public non-profit organization, are tax deductible and represent special revenue which directly benefits individuals receiving services.

In accordance with Federal and State mandates, no person will be excluded from participation in, denied the benefits of, or be otherwise subjected to discrimination in the Board's programs based on race, age, color, sex, gender, religion, creed, national origin, socio-economic, genetic information or disability.

**Check out the agency's website:**

[www.crossroadscsb.org](http://www.crossroadscsb.org)



## ADMINISTRATIVE SERVICES

Administration staff provide management services in these areas of Board operations: Fiscal including Payroll and Fringe Benefit Management, Reimbursement, Accounting and Contract Management, Personnel, Management Information Systems including Data Entry and Performance Contract Management, Quality Assurance, Planning, Human Rights and Community Relations and Board of Director functions.

## CROSSROADS PROGRAMS AND SERVICES

**Emergency/Crisis Intervention Services:** Provides crisis services 24 hours a day, 365 days a year for all persons who experience acute emotional crisis related to mental illness, substance use, or co-occurring disorders. Includes prescreening for public or private psychiatric hospital admission and evaluation for admission to a chemical addictions detoxification or treatment center.

**Outpatient Services:** Provides counseling services to children and adults who experience emotional difficulties or mental illness, substance use or co-occurring disorders or who are at risk of developing mental illness, substance use or co-occurring disorders. Services include evaluation, diagnosis, individual, family, couple, or group counseling, and psychotherapy.

**Piedmont Regional Juvenile Detention Center Program:** Provides a therapist and case manager for the detention center. Program links with community resources and families in an attempt to reduce recidivism and to aid in a productive return to the community setting.

**Assessment/Referral Services:** Provides initial evaluation by a Mental Health Professional with assessment and access to appropriate level of services.

**Psychiatric/Medication Management/Nursing Services:** Provides psychiatric evaluations, consultations and medication management for individuals in need of psychotropic medications. Nursing services are available for injections, phlebotomy, consumer education and to assist consumers in accessing indigent medication programs. Nurses are available to provide health screenings and wellness education on healthy life styles for individuals and families.

**Case Management Services:** Provides accessing, linking, locating and coordinating services for individuals with available community resource systems. Staff closely monitor individuals to assist with community stabilization and functioning.

**Town House:** Psychosocial rehabilitation day program for individuals who experience the effects of mental illness, substance use or co-occurring disorders with an emphasis on the development of the skills and abilities to function as independently as possible and reintegrate into the community

**Prevention/Education Services:** Provides numerous services to at-risk youth and families including community education, school based programs, consultation, training sessions and targeted prevention programs.

**Substance Abuse Services:** Provides services to chemically dependent youth, pregnant women, and other adults within the context of a structured outpatient program. Other services include individual, group and family therapy; intervention training; educational programs; and referrals to contractual detoxification, inpatient, and residential primary care facilities.

**Case Management (ID Services):** Community linkages for services for children and adults with intellectual disabilities and developmental delays.

**Supported Residential Services:** Services that provide support to consumers with mental illness, intellectual disabilities and/or substance abuse problems in their own home, or through residential placements in the homes of service providers.

**Respite Services:** Short term residential services provided to give relief to primary caregivers or to allow time for stabilization/adjustment of living situation.

**Charter Oak/KREST/Southside Enterprises:** Day support, vocational training and placement in work activity, sheltered employment, or work crews.

**OBRA Services:** This program provides specialized and generic training that is directed to individuals to function with as much self determination and independence as possible.

**Supported Employment:** This program provides persons with barriers to employment, pre-employment skills training, job development, sheltered employment, and community placement with job training and follow-along employment services.

**Timberlake Village Apartments:** 30 apartments which serve as residential placement for independent living. Eligible residents can receive training to improve independent living skills.

**Woodland House:** An eleven bed group home for individuals with intellectual disabilities.

**Evergreen Manor:** Evergreen Manor consists of two six-bed group homes designed to serve the needs of individuals with intellectual disabilities and other co-existing disabilities.

**Brickwood House, Cumberland House, Grove House, Maryland House, Victoria House, Callahan Manor and Jamesway House:** Group homes for adults with intellectual disabilities, mental illness, or co-occurring disorders.

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